



The Multi-County eConsult Initiative now includes 4 of the ARMC Family Health Centers. The four clinics have submitted 1,990 eConsults to date.

# eConsult

Access to information. Access to care.

April 2019

## ARMC

- |                       |                           |
|-----------------------|---------------------------|
| 1. Cardiology         | 10. Oncology              |
| 2. Dermatology        | 11. Orthopedics           |
| 3. Diabetes           | 12. Otolaryngology (ENT)  |
| 4. Endocrinology      | 13. Physical Medicine and |
| 5. General Surgery    | 14. Rehabilitation        |
| 6. Hepatology         | 15. Podiatry              |
| 7. Infectious Disease | 16. Pulmonology           |
| 8. Nephrology         | 17. Rheumatology          |
| 9. Neurosurgery       | 18. Surgical Oncology     |



## Current Clinics Live on eConsult

Primary Care Medical Office Building

Fontana Family Health Center

Redlands Family Health Center

Westside Family Health Center

**Coming Soon in Early 2019**

McKee Family Health Center



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### NEW THIS MONTH

### **eConsult Liability FAQ**

*In response to your questions, the Multi-County eConsult Initiative has prepared a Frequently Asked Questions document regarding physician liability and eConsult. This FAQ can be found on the left panel of your inbox welcome page.*

### **eConsult is now available for non-IEHP**

### **Members**

*Yes, it's true! All patients who require access to specialty care can now receive eConsult treatment recommendations by using the "Add New Patient" link.*

### **Clinical Follow Up Worklist**

*When a PCP ends the dialog by choosing a close code from the drop down menu, the eConsult lands in the "Clinical Follow Up Worklist" where the clinic staff can manage non-referral patient specialty care.*

### **Noticed something new?**

*We've updated the name of the eConsult technology platform to reflect the official product name, which is "Converge." Not to fear—it is the same product you've been using, only the name has been changed.*

## Total MCEI eConsults Submitted

through March

**6,260**

For questions about eConsult use and functionality, or if you are interested in being a part of the initiative call the [MCEI Help Desk \(909\) 687-0244](tel:9096870244) or email [eConsultie@iehp.org](mailto:eConsultie@iehp.org)



Inland Empire Health Plan