eConsult
Access to information. Access to care.

April 2019

The Multi-County eConsult Initiative now includes 50 clinics throughout both San Bernardino and Riverside counties. This month we welcomed Mountains Community Hospital, Mountains Rural Health, Running Springs Rural Health, Qazi Medical Group, Radha Menon MD, and Oliverio Medical Group.

Welcome to Oliverio Medical Group, who went live with eConsult on April 19!

Total MCeI eConsults Submitted through April

6,260

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NEW THIS MONTH

eConsult Liability FAQ

In response to your questions, the Multi-County eConsult Initiative has prepared a Frequently Asked Questions document regarding physician liability and eConsult. This FAQ can be found on the left panel of your inbox welcome page.

eConsult is now available for non-IEHP Members

Yes, it's true! All patients who require access to specialty care can now receive eConsult treatment recommendations by using the "Add New Patient" link.

Clinical Follow Up Worklist

When a PCP ends the dialog by choosing a close code from the drop down menu, the eConsult lands in the "Clinical Follow Up Worklist" where the clinic staff can manage non-referral patient specialty care.

Noticed something new?

We've updated the name of the eConsult technology platform to reflect the official product name, which is "Converge." Not to fear—it is the same product you've been using, only the name has been changed.

For questions about eConsult use and functionality, or if you are interested in being a part of the initiative call the MCEI Help Desk (909) 687-0244 or email eConsultie@iehp.org

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