



January 2019 Newsletter

Provided by the Multi-County eConsult Initiative

37 clinics are currently live and more than 3,000 eConsults submitted!

The Multi-County eConsult Initiative at IEHP is pleased to announce that eConsult launched on March 28th at the Primary Care MOB Clinic. Closely following the initial launch was a second ARMC clinic, Fontana Family Health Center completing its go-live on March 29th.

We are pleased to announce that Redlands Family Health Center is now live on eConsult! This go live represents an exciting milestone in the Multi-County eConsult Initiative, and our 3rd site live with Arrowhead Regional Medical Centers.

Redlands Family Health Center

Dr. Jennifer Leung
Dr. Xavier Bermudez

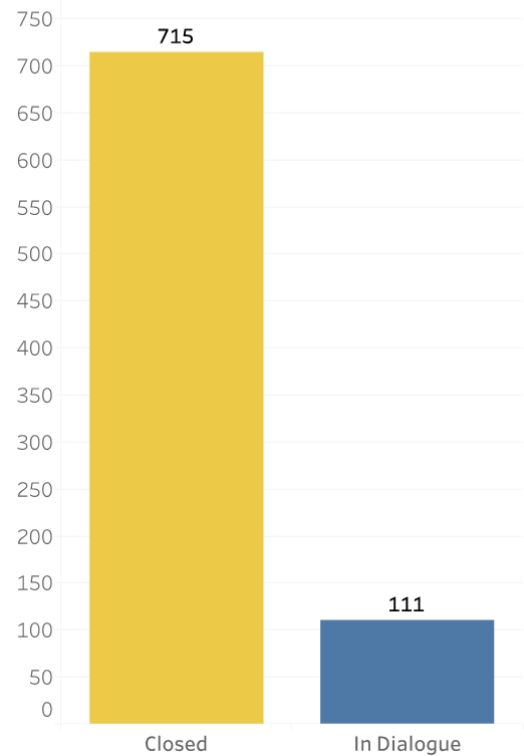
Special thank you to the providers at Redlands Family Care Center for pioneering the Multi-County eConsult Initiative at a primary care level!

eConsult Integration with Meditech

We are pleased to announce that eConsult will be integrating with Meditech! Our technical teams have been working hard to ensure that the eConsult process is as seamless as possible for ARMC physicians and clinic staff.

eConsult Meditech integration is in its final stages of development, our technical teams are working to ensure that it is ready for clinic users as soon as possible. Special thanks to our PCP champions whose feedback on the eConsult process made this integration possible!

eConsults Generated & Received



eConsult Integration with IEHP eAuth Portal

Inland Empire Health Plan is pleased to announce eConsult integration with the IEHP eAuth portal. Our goal is to have the eConsult system and authorization process be one streamlined system. Through many individuals' efforts at IEHP we have been able to successfully integrate both systems!

Starting March 1st eConsult will replace the IEHP eAuth portal for specialties currently live on eConsult. Clinics that have been selected to participate in the Multi-County eConsult Initiative will be redirected to the eConsult system to participate in physician dialog as well as process authorizations for those patients who need Face-to-Face specialty care.

The MCEI team is dedicated to ensuring that this transition is as seamless as possible. Should you have any questions about the eConsult eAuth portal integration and redirect please contact the MCEI Help Desk at (909) 687-0244 or email eConsultie@iehp.org.