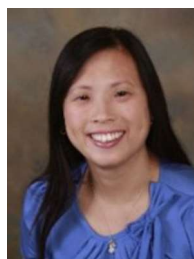




Access to information. Access to care.

July 2019

Since the start of the Multi-County eConsult Initiative, we have reached 16,576 total eConsults with 6,226 submitted by IEHP Direct!



### Meet Your Specialist Reviewer

**DR. LYDIA AYE**

Meet Dr. Lydia Aye. She is a Specialist Reviewer for Hepatology. Dr. Aye specializes in Internal Medicine, Gastroenterology, and Transplant Hepatology. She has already reviewed 388 eConsults.

### Colonoscopies

### No Longer Require a Dialog!

How you ask? By selecting the "Specialty Type" as Screening, then selecting, the "Specialty" as "Colonoscopy" and the eConsult can be submitted as a Direct to Auth (DTA). Please contact your MCEl team for more information!

**Total MCEl eConsults Submitted  
through July 2019!**

**16,576**

### **eCONSULT WORKFLOW REMINDERS**

#### Routine Dilated Retinal Exams (DRE)

As a reminder: Do not submit an eConsult referral to Ophthalmology for routine DREs. PCPs can advise their Diabetic Members on IEHP Vision Providers that they can go to directly to arrange their DRE. Prior to rendering services, IEHP Vision Providers are required to obtain an authorization for a DRE by submitting a DFE/DRE referral on the Provider Portal during the time of service. A search of Vision Providers contracted with IEHP can be found at [www.iehp.org](http://www.iehp.org).

### Workgroup Meetings

**Referral:** Occurs 2nd & 3rd Wednesday of each Month

**Meeting ID:** <https://zoom.us/j/485226103>

**Primary Care:** Occurs 2nd Friday each Month

**Meeting ID:** <https://zoom.us/j/115396383>

We encourage you to join this month's workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IHEP eReferral form and how these changes will impact your clinic!

### Need Support?

Submit a general support ticket by using the "Support" link located at the top of any eConsult window. Don't know your username? Email us at [eConsultie@iehp.org](mailto:eConsultie@iehp.org) or call us at (909) 687-0244.



For questions about eConsult use and functionality, or if you are interested in being a part of the initiative, call the [MCEl Help Desk at \(909\) 687- 0244](tel:9096870244) or email [eConsultie@iehp.org](mailto:eConsultie@iehp.org).



A Public Entity  
Inland Empire Health Plan