



Access to information. Access to care.

The Multi-County eConsult Initiative has reached a landmark in the number of eConsults since 2018, with more than 10,000 eConsults submitted to date!



eConsult News

A total of **67 Primary Care Physicians and Residents** are trained and using eConsult.

We have **76 Specialist Reviewers** providing eConsult clinical dialogue review. There are **28 Specialties** available for clinical review.

There are **41 IEHP Direct Providers** on eConsult.

IEHP Direct Providers have submitted a total **4,952 submitted eConsults to date.**



Welcome Mountains
Community and Running
Springs Rural Health to
the eConsult Family!

Total MCEI eConsults Submitted
through June 2019!

12,448

June 2019

eCONSULT WORKFLOW REMINDERS

Routine Dilated Retinal Exam (DRE)

As a reminder: Do not submit an eConsult referral authorization to Ophthalmology for routine DREs.

PCPs can advise their Diabetic Members on IEHP Vision Providers they can go to directly to arrange their DRE. Prior to rendering services, IEHP Vision Providers are required to obtain an authorization for a DRE by submitting a DFE/DRE referral on the Provider Portal during the time of service. A search of Vision Providers contracted with IEHP can be found at www.iehp.org.

Colonoscopies No Longer Require a Dialogue!

How you ask? We have engineered eConsult to accept screening colonoscopies for direct to IEHP referral authorization request.

Referral Workgroup August 14th at 3 pm:

Meeting ID: <https://zoom.us/j/485226103>

Primary Care Workgroup August 16th at 12 pm:

Meeting ID: <https://zoom.us/j/115396383>

We encourage you to join this month's workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IEHP eReferral form. The IEHP eReferral form will be replaced by eConsult. How will this impact your clinic? Join your workgroup to learn more!

Need Support?

Submit a general support ticket by using the "Support" link located at the top of any eConsult window. Don't know your username? Email us at

eConsultie@iehp.org or call us at (909) 687-0244.



For questions about eConsult use and functionality, or if you are interested in being a part of the initiative, call the MCEI Help Desk (909) 687-0244 or email eConsultie@iehp.org



Inland Empire Health Plan

Specialty Care

June 2019

The Multi-County eConsult Initiative has reached a landmark in the number of eConsults since 2018, with more than 10,000 eConsults submitted to date!



SALUTING SPECIALISTS THIS MONTH

DR. BRUCE GIPE
DR. FERNANDO SORTO
DR. LYDIA AYE
DR. CHRISTOPHER SHERMAN

We would like to acknowledge the prompt responses with quality dialogues as well as coverage for colleagues.



Specialty	RUHS	IEHP	ARMC
CARDIOLOGY	392	468	319
DERMATOLOGY	412	259	x
DIABETES	x	62	18
ENDOCRINOLOGY	166	156	131
GASTROENTEROLOGY	850	30	887
GERIATRICS	x	x	1
GENERAL SURGERY	311	212	x
HEMATOLOGY	39	x	x
HEPATOLOGY	64	199	116
INFECTIOUS DISEASE	33	7	34
NEPHROLOGY	100	132	90
NEUROLOGY	13	39	x
NEUROSURGERY	46	45	21
ONCOLOGY	7	57	x
OPHTHALMOLOGY	394	246	542
ORTHOPEDICS	643	378	542
OTOLARYNGOLOGY (ENT)	260	153	x
PHYSICAL MEDICINE & REHABILITATION	14	20	x
PODIATRY	423	683	426
PULMONOLOGY	178	110	119
RHEUMATOLOGY	133	122	151
UROLOGY	278	264	253
VASCULAR SURGERY	63	68	x
Network Total	4819	3710	3650
Grand Total	12,179*	*Not including initiated eConsults	

Specialty Workgroups (once a month call-in)

Why you should participate:

- Both ARMC and RUHS will be redirected from eConsult where it will replace the IEHP eReferral form; inducing an increase in eConsult submissions.
- Clarifying Questions and how you can help build a better dialogue submission. What criteria matters most in a dialogue? We need your expertise!
- What are the major differences to each network; IEHP, ARMC, & RUHS?
- What happens when an IEHP Member is unable to access RUHS or ARMC facilities for treatment?

*Keep an eye out for the Specialty Workgroup reminders for each of the different Specialties.



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eConsult News

RUHS network is fully functional on eConsult with **13 FQHC** sites serving the Riverside County region.

The Correctional Health Systems now includes **5** sites on eConsult.

A total of **79 Primary Care Physicians and Residents** are trained and using eConsult.

We have **43 Specialist Reviewers** providing eConsult clinical dialogue review.

There are **14 Specialties** available for clinical review.

RUHS has submitted a total **3,711 submitted eConsults year to date.**

Total MCH eConsults Submitted
through June 2019!

12,448

eConsult

Access to information. Access to care.

June 2019

NEW THIS MONTH

eConsult Replaces IEHP eReferral Form

While we have been further developing the eConsult platform, Primary Care Providers were able to use both the IEHP eReferral form and eConsult to submit for referral authorization. We are happy to announce that eConsult will now be fully replacing the IEHP eReferral form on the Provider Portal for any live Specialties and services.

Primary Care Workgroup August 14th at 12 pm:

Meeting ID: <https://zoom.us/j/115396383>

We encourage you to join this month's workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IEHP eReferral form. The IEHP eReferral form will be replaced by eConsult. How will this impact your clinic? Join your workgroup to learn more!

What's Next in July?

In early July, RUHS Primary Care Providers will soon be able to submit for colonoscopies directly for IEHP for referral authorization on the eConsult platform.

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Inland Empire Health Plan



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ARMC Welcomes 6 New Specialties

Gynecology, Obstetrics, Fetal/Maternal Medicine, Urological Gynecology, Genetics: Prenatal Diagnostic Center, and Gastroenterology

eConsult News

ARMC is going strong with a network of **5 FQHC** sites serving the San Bernardino County region.

A total of **107 Primary Care Physicians and Residents** are trained and using eConsult.

We have **48 Specialist Reviewers** providing eConsult clinical dialogue review.

There are **26 Specialties** available for clinical review.

ARMC has submitted a total **3,785 submitted eConsults to date.**

Total MCEI eConsults Submitted through June 2019!

12,448

eConsult

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While we have been further developing the eConsult platform, Primary Care Providers were able to use both the IEHP eReferral form and eConsult to submit for referral authorization. We are happy to announce that eConsult will now be fully replacing the IEHP eReferral form on the Provider Portal for any live Specialties and services.

Referral Workgroup August 14th at 4 pm:

Meeting ID: <https://zoom.us/j/465692334>

Primary Care Workgroup August 16th at 12 pm:

Meeting ID: <https://zoom.us/j/115396383>

We encourage you to join this month's workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IEHP eReferral form. The IEHP eReferral form will be replaced by eConsult. How will this impact your clinic? Join your workgroup to learn more!

Colonoscopies Will No Longer Require a Dialogue!

How you ask? We have engineered eConsult to accept screening colonoscopies for internal and external direct to auth + schedule for continuity of care.

Need Support?

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