



Since the start of the Multi-County eConsult Initiative, we have reached 32,768 total eConsults with 10,397 submitted by ARMC primary care clinics!



### Meet Your Specialist Reviewer

DR. EDWIN KRICK

Meet Dr. Edwin Krick, MD, MPH. He is a rheumatologist and is affiliated with the Inland Empire Health Plan and the Arrowhead Regional Medical Center. After graduating from Loma Linda University in 1961, he started a clinic in Kobe, Japan. He returned to the states in 1970 to earn a masters in public health. He has been in practice for fifty-eight years. He has completed 238 eConsults.

### ARMC NEWS

We are proud to announce the long-awaited Go-Live of the Electronic Community Referral Management (eCRM) system! The management system will replace ARTS and allow community providers to digitally submit an approved referral to the ARMC Scheduling and Referrals department. No more faxes! To learn more, reach out to Maria Tucci.



Access to information. Access to care.

November 2019

### Specialty Go-Lives

The following specialty services are now available to you on eConsult:

- Coumadin Clinic
- Oral Surgery
- Orthopedic Fracture
- Pain Management
- Plastic Surgery
- Radiology
- Wound Care

### Workgroup Meetings

**Referral:** Occurs 2nd & 3rd Wednesday of each month, 4–5 p.m.

**Meeting ID:** <https://zoom.us/j/465692334>

**Primary Care:** Occurs 2nd Friday of each month, 12–1 p.m.

**Meeting ID:** <https://zoom.us/j/115396383>

We encourage you to join this month’s workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IEHP eReferral form and how these changes will impact your clinic!

### Need Support?

Submit a general support ticket by using the "Support" link located at the top of any eConsult window. Don't know your username? Email us at [eConsultie@iehp.org](mailto:eConsultie@iehp.org) or call us at (909) 687-0244.



For questions about eConsult use and functionality, or if you are interested in being a part of the initiative, call the MCFel Help Desk at (909) 687- 0244 or email [eConsultie@iehp.org](mailto:eConsultie@iehp.org)



Inland Empire Health Plan