



Since the start of the Multi-County eConsult Initiative, we have reached 24,727 total eConsults with 8,000 submitted by ARMC!



**Meet Your Specialist Reviewer**

**DR. CHRISTINA DOWNEY**

Meet Dr. Christina Downey MD. She is a rheumatologist and is affiliated with the Loma Linda University Medical Center and Riverside University Health System-Medical Center. She has been in practice 5 years. In May she met with lawmakers in Washington D.C. to advocate for policies that will improve access to rheumatology care. Dr. Downey has closed 41 eConsults to date.

**ARMC NEWS**

We are proud to announce the long-awaited Go-Live of the Electronic Community Referral Management (eCRM) system! The management system will replace ARTS and allow community providers to digitally submit an approved referral to the ARMC Scheduling and Referrals department. No more faxes! To learn more, reach out to Maria Tucci.



Access to information. Access to care.

September 2019

**IEHP's 2nd Annual eConsult Learning Collaborative**

**For PCPs, SRs and Clinic Admins!**

Join us at IEHP on Wednesday, Nov 6th from 5:30 to 7:30 p.m. for dinner and a lively eConsult learning collaborative.

**Watch for an invitation in your email!**

**Workgroup Meetings**

**Referral:** Occurs 2nd & 3rd Wednesday of each month , 4–5 p.m.

**Meeting ID:** <https://zoom.us/j/465692334>

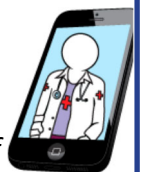
**Primary Care:** Occurs 2nd Friday of each month, 12–1 p.m.

**Meeting ID:** <https://zoom.us/j/115396383>

We encourage you to join this month's workgroup meeting where we discuss important information about the changes in the eConsult workflow including the replacement of the IEHP eReferral form and how these changes will impact your clinic!

**Need Support?**

Submit a general support ticket by using the "**Support**" link located at the top of any eConsult window. Don't know your username? Email us at [eConsultie@iehp.org](mailto:eConsultie@iehp.org) or call us at **(909) 687-0244**.



For questions about eConsult use and functionality, or if you are interested in being a part of the initiative, call the MCEel Help Desk at (909) 687- 0244 or email [eConsultie@iehp.org](mailto:eConsultie@iehp.org)



Inland Empire Health Plan