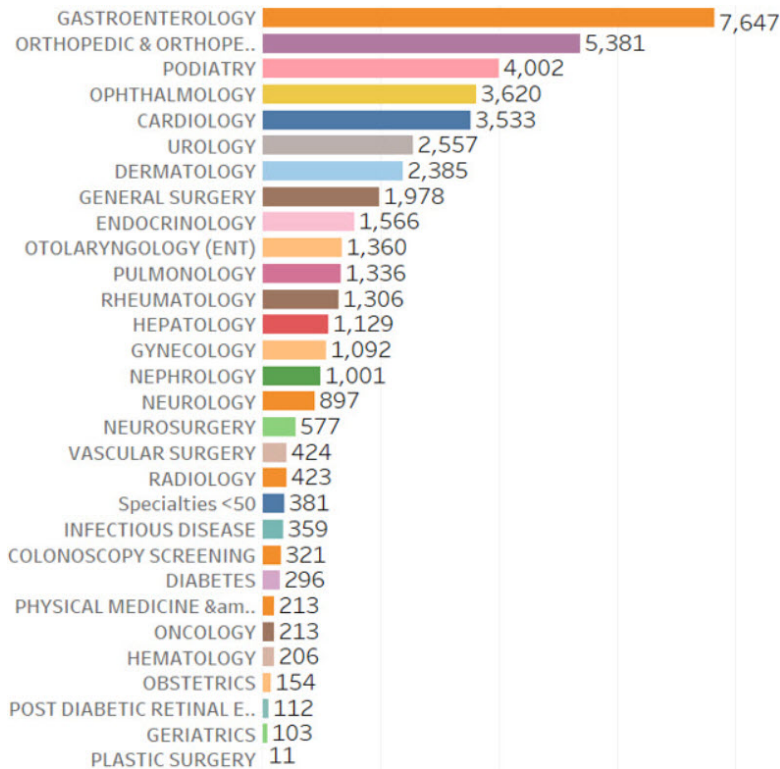


February 2020

You'll learn about your progress and contribution to the MCEI, meet a specialist reviewer, and discover what's in store for next month.

Over 42,644 eConsults!

eConsults Processed by Specialty



Your Contribution

Taken together, IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS) have processed **over 42,600 eConsults.**

IEHP community clinics play a major role, having submitted **1,828 eConsults** this month alone, and **15,120 eConsults** since MCEI's genesis.

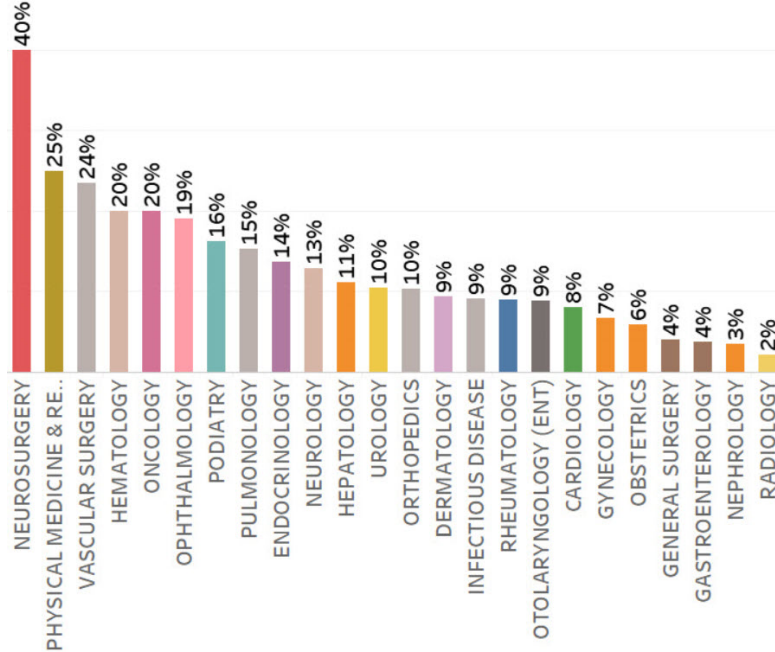
Your Month In Review

Bettering Patient Care

The bar graph shows the percent of eConsults resolved without sending patients to a specialist this month.

By coordinating with

59 specialist reviewers via eConsult, 156 providers at 56 IEHP clinic sites succeeded in resolving **159 cases** without the need for an in-person visit.



Your efforts are improving patients' access to appropriate care!

Over **one-third** of eConsults for neurosurgery and **one-fourth** of cases for infectious disease were resolved between providers on the eConsult platform. By coordinating with specialists sooner via eConsult, primary care providers are helping reduce delays for patients to obtain clinically necessary care.



Welcoming New Clinics

This month we welcomed more IEHP community clinics aboard the MCEI:

- Bikramjit S Ahulwalia MD
- Neighborhood Healthcare (Temecula)

Platform Changes

New changes to the eConsult platform went live February 6th.

MCEI workflow engineers are here to answer your questions and walk you through the platform's newfound features. Scroll down for their contact information.

You may review the [New Features Quick Guide](#) by clicking on "User Guides and Info" section located to the left side of the Inbox page.

Modify ICD code entry, allowing up to twelve ICD-10 Codes

Is Patient an IEHP Direct Member: Yes No

Diagnosis: ICD Code:
ICD Code: L55.1

Procedure(s): CPT Code: Modifier: Qty:

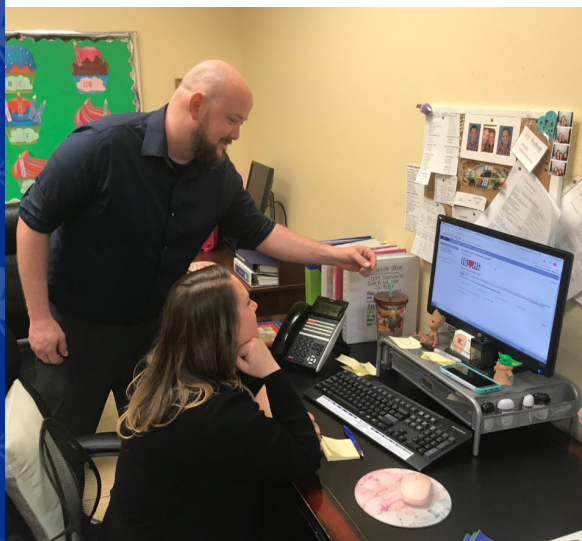
Above: One of the **ten platform updates** outlined in [Quick Guide](#)

Connect With Us

Continuous Support

This month, MCEI workflow engineers met with providers at IEHP community clinics to review the platform's functionalities as well as train new providers and staff.

Borrego Health clinics, North County Health Services, and Mountains Community Clinic were among those who received support and training.



Clockwise from top: Centro Medico Cathedral City; Centro Medico Oasis; Radiant Health

Here For You

Feel confident navigating the platform with the MCEI team which offers continuous support and refresher training to providers and clinical staff. To master new platform changes or simply brush up, schedule an appointment with our workflow



engineers:

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Meet Your Specialist Reviewer

Dr. Bret Powers, Orthopedics

Meet Dr. Bret Powers. He is an orthopedic surgeon and is affiliated with Inland Empire Health Plan (IEHP), Riverside University Health System (RUHS), and Corona Regional Medical Center.

After graduating with his Doctor of Osteopathic Medicine degree from the Western University of Health Sciences in Pomona, California, Dr. Powers completed a residency at the Summa Health Care System. He went on to attain his fellowship from Ohio State University Sports Medicine Center. Dr. Powers specializes in the field of Sports Medicine.

He has been in practice for over a decade, and is licensed to provide care in both Alaska and California. He has processed over 300 eConsults from IEHP primary care providers in the past year, with an average response time of 16 hours.



Upcoming

More Sites

We are **82 sites strong** and growing. In March we will welcome the following clinics to the MCEI Family.

- McKinley Medical Clinic
- Mohinder PS Ahluwalia MD

Workgroup Calls

During our monthly 30-minute workgroup calls, primary care providers and clinical staff can tackle questions and provide feedback about eConsult with MCEI's dedicated workflow engineers.

Friday, March 20th at 12:00pm

Add to
Calendar

Click <https://zoom.us/j/368234001>

to join the March call.

*Keep an eye out for email reminders.



Multi-County eConsult Initiative
<https://www.econsultie.com>

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