



Multi-County eConsult Initiative

News & Updates

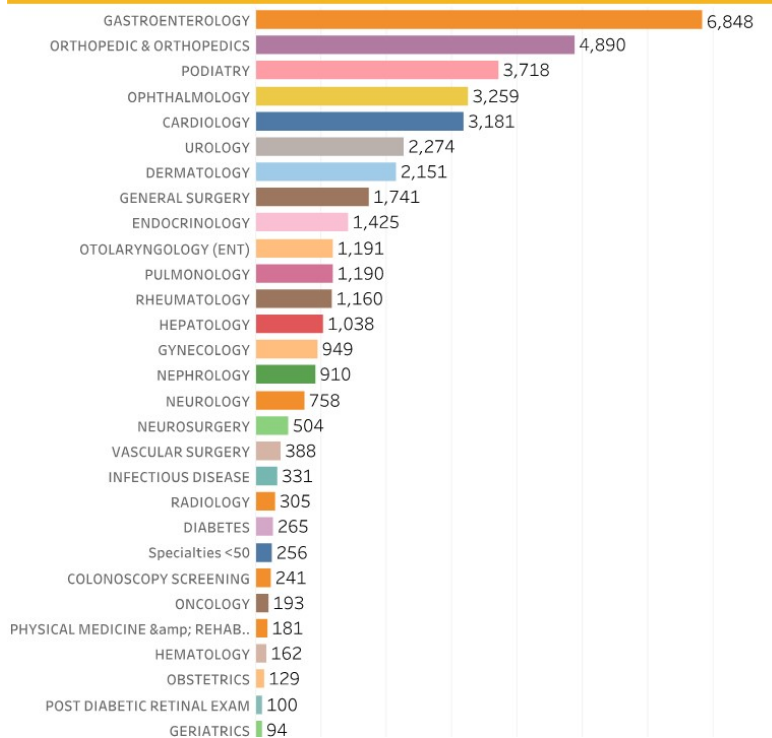


January 2019

You'll learn about your progress and contribution to the MCEI, meet a specialist reviewer, and discover what's in store for next month.

Over 39,800 eConsults!

eConsults Generated and Received by Specialty



Your Contribution

Taken together, ARMC, the Inland Empire Health Plan (IEHP), and Riverside University Health System (RUHS) have processed **39,819 eConsults** to date.

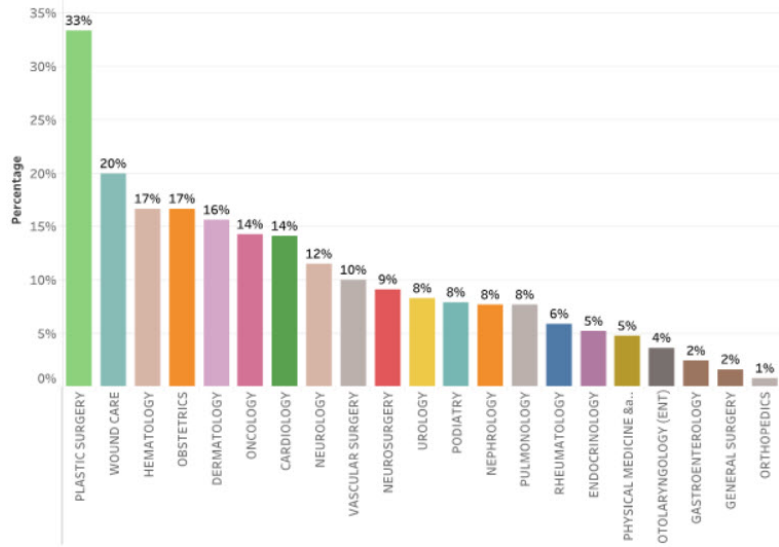
ARMC primary care clinics are kicking off the new year on the right foot, having processed 1,454 eConsults this month alone, and **12,393 eConsults** total.

Exciting Trends

Achieving Our Goals

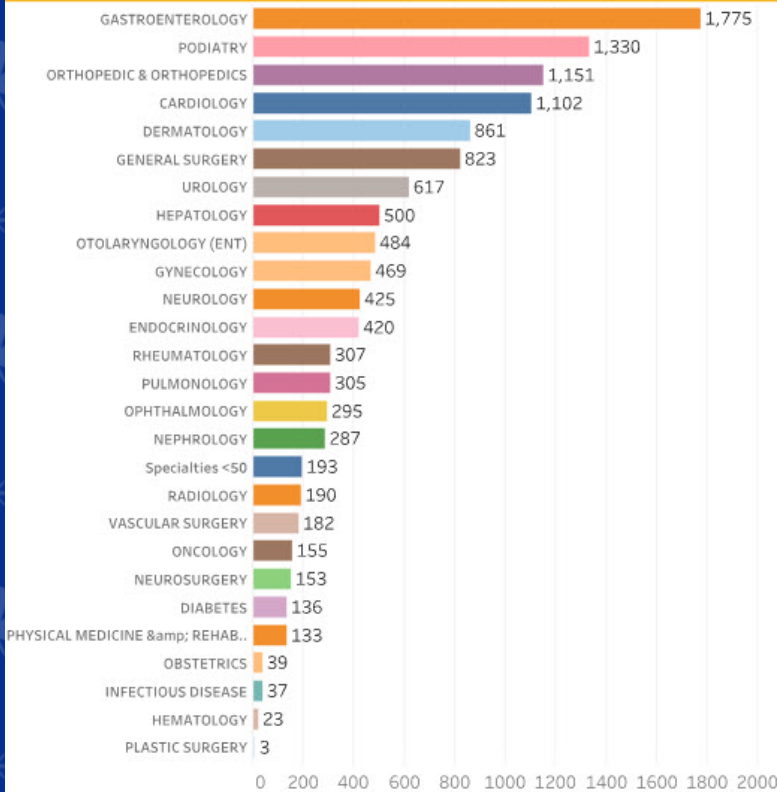
By coordinating with **52** specialist reviewers across **31** specialties via eConsult, **155** providers at **7** ARMC clinic sites succeeded in resolving many cases without the

need for an in-person visit.



One third of all plastic surgery eConsults for Plastic Surgery were settled by entirely virtual means this month. Wound Care services came in second.

eConsults Generated and Received by Specialty



Volume by Specialty

The graphic gives us a snapshot of the volume of eConsults ARMC providers have submitted since July 2019.

When it comes to the most popular specialties for eConsult submissions, gastroenterology takes the lead.

Podiatry and orthopedics follow as runner-ups.



Connect With Us

We Are Here For You!

This month, MCEI workflow engineer Gerald Gagner trained ARMC radiology scheduling staff and Pulmonary Lab staff to navigate the eConsult platform.

Fontana Family Health Center and ARMC's scheduling center received follow up support. Additionally, a Transitional Care Clerk was trained.

Gerald also met with ARMC leadership Arrissia Beaven and Maria Tucci at the scheduling center to discuss desired changes to the eCRM and eConsult platforms.

Right: Workflow Engineer Mik Cruz navigates the eConsult platform with a registered nurse at ARMC's Wound Clinic.



Continuous Support



Feel confident navigating the platform with the MCEI team which offers continuous support and refresher training to providers and clinical staff. To master new platform changes or simply brush up, schedule an appointment with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Gerald Gagner | Gagner-G@iehp.org | (909) 767-7541

Meet Your Specialist Reviewer

Dr. Danish Siddiqui, Cardiology

Meet Dr. Danish S. Siddiqui, MD. He is a cardiologist and is affiliated with the Inland Empire Health Plan, the Loma Linda University International Heart Institute, and the Arrowhead Regional Medical Center (ARMC).

Danish originally entered medical school at Topiwala National Medical College in Mumbai, India with the intent of becoming a surgeon. Yet he altered his path to cardiology after discovering the power of electrocardiogram tests. He went on to pursue a residency at SUNY Upstate Medical University, NY and a fellowship at the University of San Diego, CA.

He is licensed to practice in three states: Pennsylvania, New York and California. He also speaks four languages: English, Hindi, Spanish and Urdu. He has been in practice for over twenty years.



Upcoming

More Specialties Coming!

The MCEI team is currently working to make three more specialties available to ARMC providers.

Burn Clinic
Pain Clinic
Coumadin



Workgroup Calls

During our monthly 30-minute workgroup calls, primary care providers and clinical staff can tackle questions and provide feedback about eConsult with MCEI's dedicated workflow engineers.

Friday, Feb. 21st at 12:00pm

Click <https://zoom.us/j/368234001> to join the February call.

Multi-County eConsult Initiative
<https://www.econsultie.com>

MCeI

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