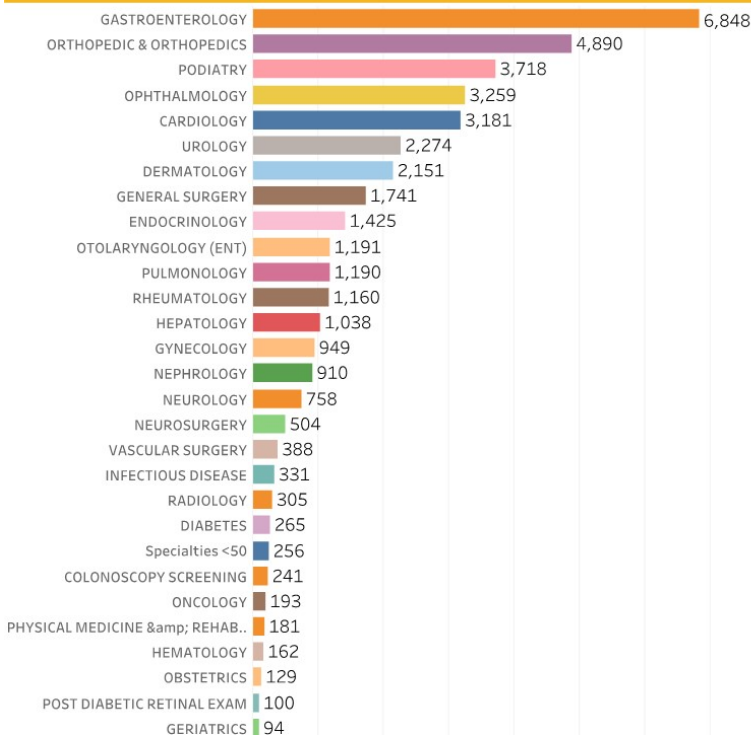


January 2019

You'll learn about your progress and contribution to the MCEI, meet a specialist reviewer, and discover what's in store for next month.

Over 39,800 eConsults!

eConsults Generated and Received by Specialty



Your Contribution

Taken together, IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS) have processed **39,819** eConsults to date.

IEHP community clinics are kicking off the new year on the right foot, having processed **1,810** eConsults this month alone, and **13,894** eConsults total.

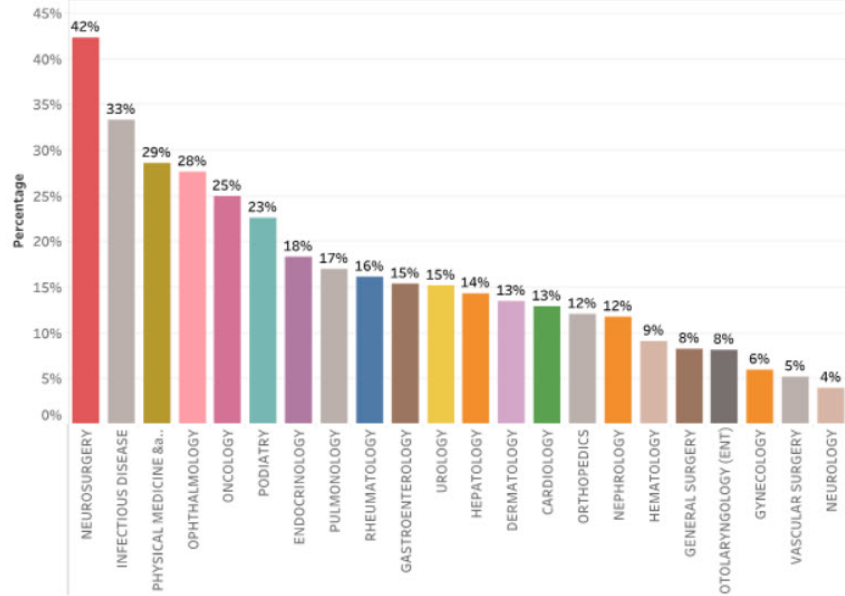
Exciting Trends

Achieving Our Goals

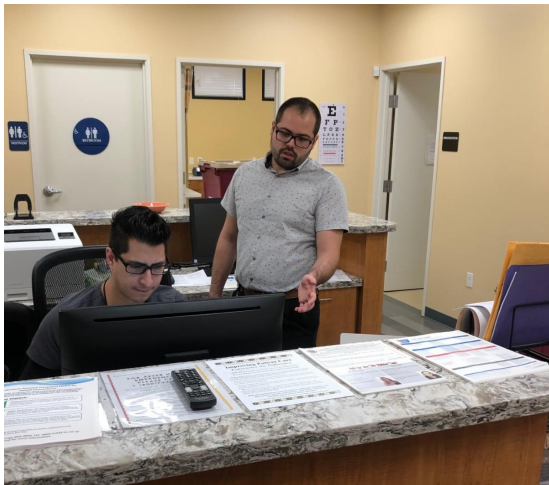
By coordinating with **59** specialist reviewers via eConsult, **156** providers at **56** IEHP clinic sites succeeded in resolving many cases without the need for an in-person

visit.

Which specialties did you submit to in January?



Over one third of eConsults for neurosurgery and infectious disease were settled by entirely virtual means this month!



Training at Barstow Indian Health

Welcoming New Clinics

This month we welcomed more IEHP community clinics aboard the MCEI:

- Pechange Indian Health Clinic
- Torres-Martinez Health Clinic
- Anza Outreach Office
- Barstow CHR

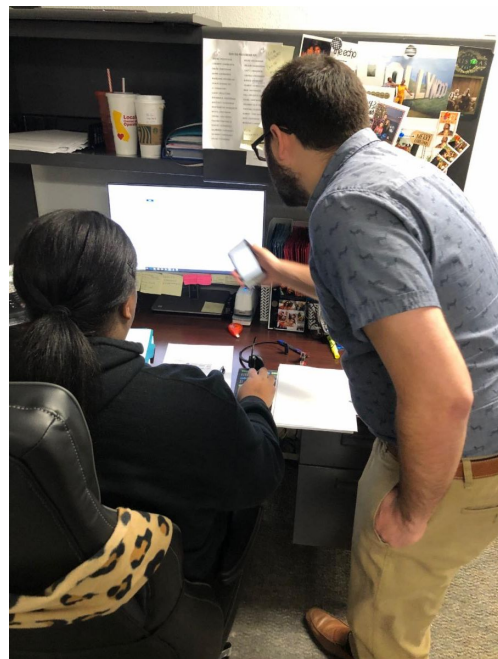
All Riverside-San Bernardino County Indian Health, Inc. sites are now live on eConsult!

Connect With Us

We Are Here For You!

Radiant Primary Care, Ivy Springs Medical Care Inc. and Centro Medico Cathedral City received follow up support this month.

MCEI workflow engineers met with providers at IEHP community clinics to review the platform's functionalities and streamline workflow.





Above: Workflow engineer Gerald Gagner navigates the platform with a referral coordinator at Morongo Indian Health Clinic.

Left: Workflow engineer Mik Cruz assists a utilization nurse at Morongo Indian Health Clinic.

Continuous Support



Feel confident navigating the platform with the MCEI team which offers continuous support and refresher training to providers and clinical staff. To master new platform changes or simply brush up, schedule an appointment with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Gerald Gagner | Gagner-G@iehp.org | (909) 767-7541

Meet Your Specialist Reviewer

Dr. Lydia Aye, Hepatology

Meet Dr. Lydia Aye, DO. She practices transplant hepatology, gastroenterology and internal medicine with the Inland Empire Health Plan, Loma Linda University Medical Center, and Riverside University Health Center (RUHS).

Lydia attended medical school at the Western University of Health Sciences. Thereafter she completed a residency at the Banner Good Samaritan Medical Center in Arizona and a fellowship at the University of Miami Hospital. Lydia is licensed to practice in Arizona, Florida, and California.

She has been in practice for nearly fifteen years and teaches at Loma Linda University.



Upcoming

More Sites

We are **82 sites strong** and growing. In February we will welcome the following clinics to the MCEI Family.

- Bikramjit S Ahluwalia MD
- Mohinder PS Ahluwalia MD

Workgroup Calls

During our monthly 30-minute workgroup calls, primary care providers and clinical staff can tackle questions and provide feedback about eConsult with MCEI's dedicated workflow

- Neighborhood Healthcare (Temecula)
- McKinley Medical Clinic

engineers.

Friday, Feb. 21st at 12:00pm



Click <https://zoom.us/j/368234001> to join the February call.

Multi-County eConsult Initiative
<https://www.econsultie.com>



Multi-County eConsult Initiative