



Multi-County eConsult Initiative

News & Updates

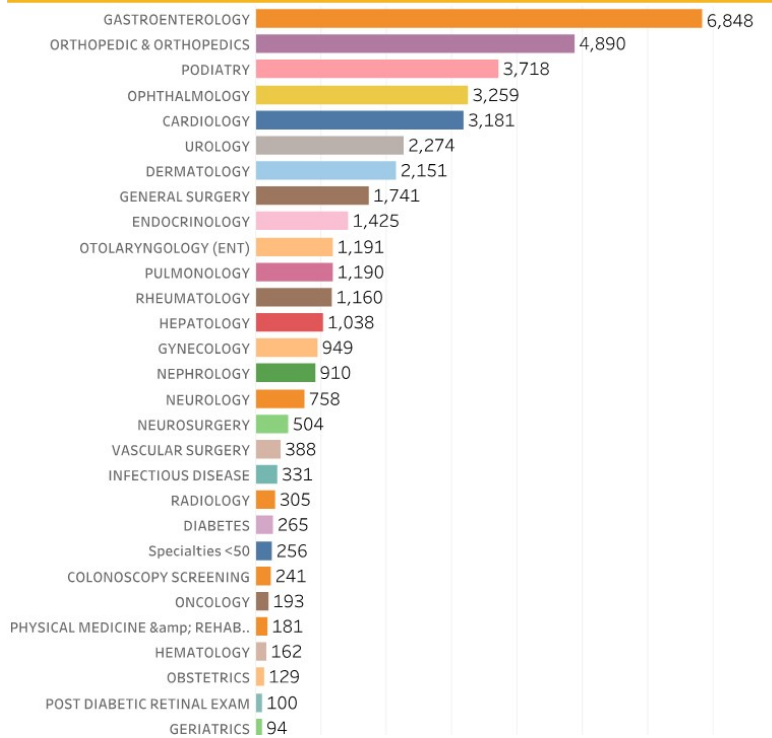


January 2019

You'll learn about your progress and contribution to the MCEI, meet a specialist reviewer, and discover what's in store for next month.

Over 39,800 eConsults!

eConsults Generated and Received by Specialty



Your Contribution

Taken together, RUHS, the Inland Empire Health Plan (IEHP), and Arrowhead Regional Medical Center (ARMC) have processed **39,819 eConsults** to date.

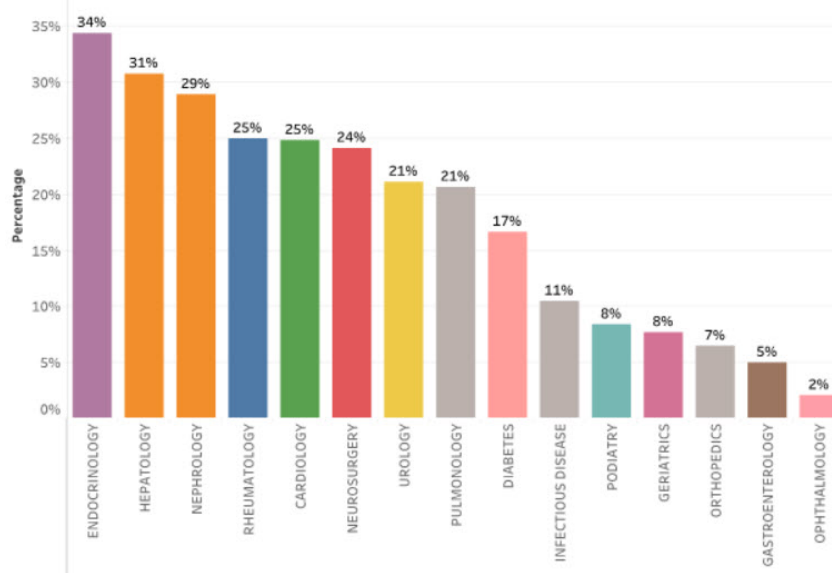
RUHS primary care clinics are kicking off the new year on the right foot, having processed 1,452 eConsults this month alone, and **13,532 eConsults** total.

Exciting Trends

Achieving Our Goals

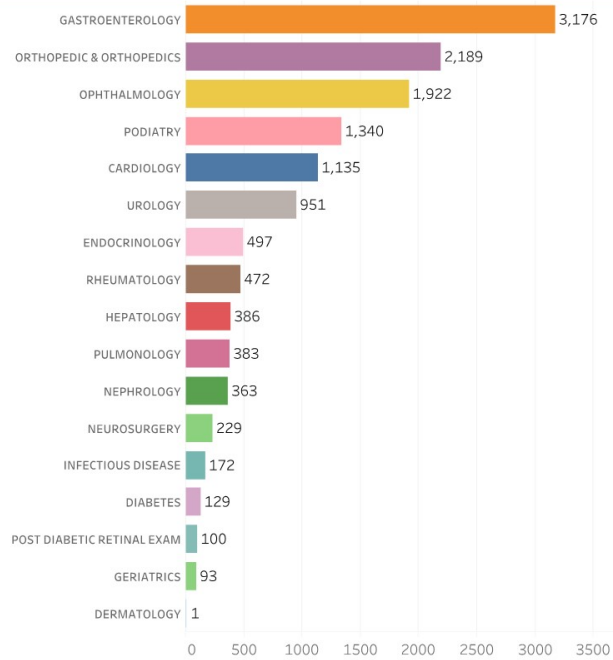
By coordinating with **34** specialist reviewers across **16** specialties via eConsult, **116** providers at **19** RUHS clinic sites succeeded in resolving many cases without the

need for an in-person visit in January.



About one third of all eConsults for endocrinology and hepatology services were settled by entirely virtual means this month!

eConsults Generated and Received by Specialty



Volume by Specialty

The graphic gives us a snapshot of the volume of eConsults RUHS providers have submitted since July 2019.

When it comes to the most popular specialties for eConsult submissions, gastroenterology takes the lead.

Orthopedics and ophthalmology follow as runner-ups.

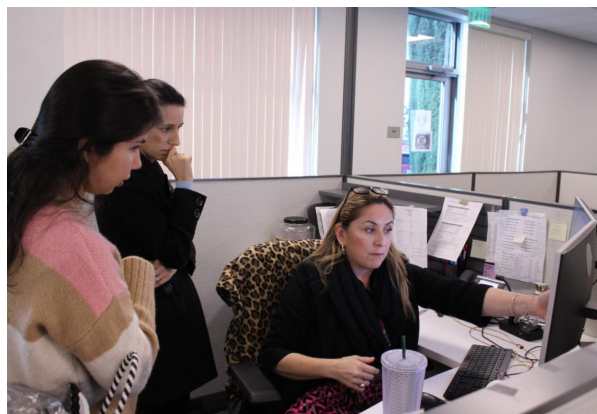


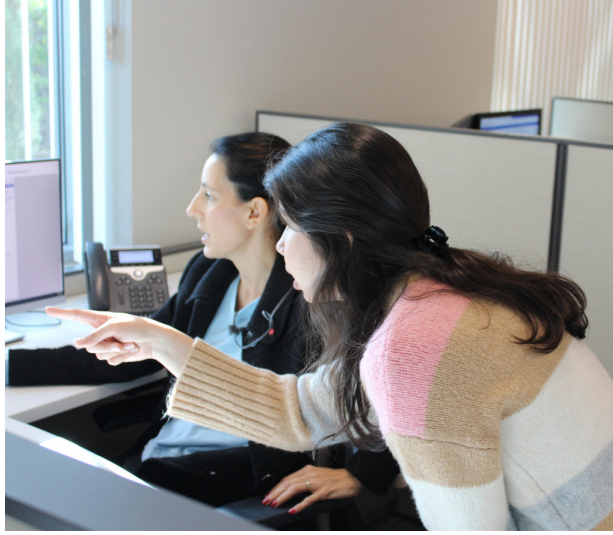
Connect With Us

We Are Here For You!

MCeI workflow engineer Nida Javed met with providers and coordinators at RUHS sites to review the platform's functionalities and streamline workflow.

RUHS sites Corona Family Care and Mission Grove received follow up support this month.





Workflow Engineer Nida Javed discusses eConsult platform with RUHS Referral Coordinators at Mission Grove.



Continuous Support



Feel confident navigating the platform with the MCEI team which offers continuous support and refresher training to providers and clinical staff. To master new platform changes or simply brush up, schedule an appointment with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Gerald Gagner | Gagner-G@iehp.org | (909) 767-7541

Meet Your Specialist Reviewer

Dr. Lydia Aye, Hepatology

Meet Dr. Lydia Aye, DO. She practices transplant hepatology, gastroenterology and internal medicine with Riverside University Health Center, Inland Empire Health Plan (IEHP) and, Loma Linda University Medical Center.

Lydia attended medical school at the Western University of Health Sciences. Thereafter she completed a residency at the Banner Good Samaritan Medical Center in Arizona and a fellowship at the University of Miami Hospital. Lydia is licensed to practice in Arizona, Florida, and California.

She has been in practice for nearly fifteen years and teaches at Loma Linda University.



Upcoming

Workgroup Calls

During our monthly 30-minute workgroup calls, primary care providers and clinical staff can tackle questions and provide feedback about eConsult with MCEI's dedicated workflow engineers.

- Friday, Feb. 21st at 12:00pm

Click <https://zoom.us/j/368234001> to **join the February call.**

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<https://www.econsultie.com>

