

August 2020 Multi-County eConsult Initiative (MCEI) Updates

Monthly Webinar ~ Thanks for Joining!

In July, Registered Dietician Margaret Weiss, RD, CDCES, presented "Nutrition During COVID-19," for MCEI's **monthly webinar series**.

NUTRITION DURING COVID-19

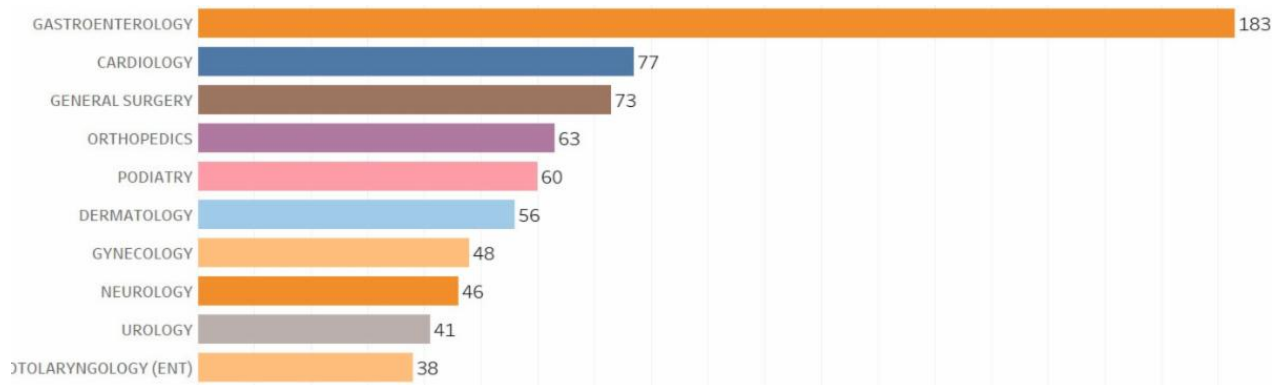


[Click here](#) to access the **slide deck**, full of helpful links & resources.

[Click here](#) to access Ms. Weiss's **recorded presentation**.

63,960 eConsults!

Top 10 Specialties for ARMC eConsults in July



Combined, ARMC, the Inland Empire Health Plan (IEHP) and Riverside University Health System (RUHS) have processed **63,960 eConsults**.

ARMC primary care clinics & SBCSD play a major role, having submitted **1,092 eConsults** this month alone, and **18,673 eConsults** since MCEI's genesis.

Meet Your Specialist Reviewer

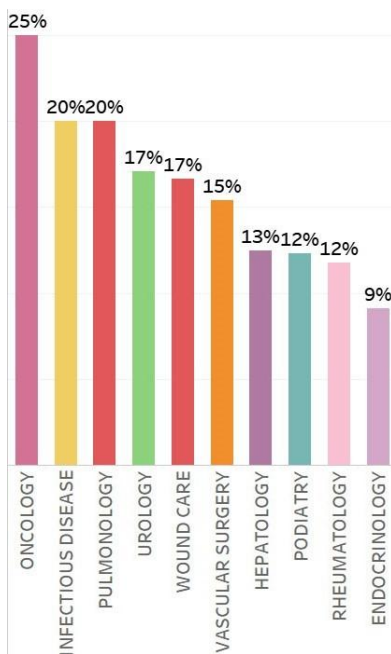
Dr. David Robles, Dermatology

Dr. David Robles, MD, PhD, is a Board Certified specialist in Dermatology. He earned a degree in Biomedical Sciences at the University of Colorado in Denver where he also joined the Medical Scientist Training Program and earned a PhD degree in Immunology, studying the genetics of autoimmune disease. Dr. Robles completed medical school at the University of Southern California, an Internship at Harbor-UCLA Medical Center, and a residency at the University of Washington.



Dr. Robles has been practicing for over 12 years. He is fluent in English and Spanish. He has reviewed **2,195 Dermatology eConsults** from ARMC and SBCSD primary care physicians since starting in 2018.

Your Month in Review



Percent of ARMC eConsults resolved without the need for specialty visit in July (Top 10)

Your efforts are improving patients' access to appropriate care!

ARMC physicians received specialists' recommendations remotely and coordinated their patients' care for **one-fourth** of all eConsults submitted for **oncology** services.

By coordinating with 56 specialists via eConsult, over 160 physicians at 7 ARMC & SBCSD clinic sites were able to serve **988 patients** by gaining access to specialty advice or care.

Welcome Aboard!

Recent Trainings:

- Residents at **Fontana Family Health Center** and **Westside Family Health Center** learned to use eConsult
- Workflow Engineer Nida Javed trained a **specialist in podiatry** to answer eConsults from ARMC PCPs



- ARMC's Healthcare Program Administrator learned the ropes of eConsult this month

Workflow Engineer Matthew Widney and a clinic manager hold [eConsult patient brochures](#).

August Announcements & Events

Call for Monthly Webinar Speakers



We are always looking for speakers to present an engaging, didactic, and timely topic to other primary care providers in the MCEI. If you are interested in learning more about a speaking opportunity, please reach out to Nida Javed at Javed-N@iehp.org

Direct to Authorization (DTA) Quick Guide

In light of recent developments in DTA processes for eConsult, the MCEI team put together a quick guide for all ARMC Transitional Care Coordinators to reference.


Multi-County eConsult Initiative


Access to Information. Access to Care.



ARROWHEAD REGIONAL MEDICAL CENTER

Direct to Authorization (DTA): Your Go-To Quick Guide



- Ortho Fracture (DTA) — Orthopedic Fracture
- CRCS-Open Access (DTA) — Open Access Colonoscopy

- Cardio Diagnostics (DTA) — Cardiology Diagnostics
- Pulmonary Diagnostics (DTA) — Pulmonary Diagnostics



[Click here](#) to view and download the DTA Quick Guide.

Connect With Us

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

Support Desk

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!



Submit a ticket via the eConsult platform or call the help desk at **(909) 687-0244**.

She will assist you within 24 hours.

In Person or Virtual Assistance



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Mika'ele Cruz | Cruz-M2@iehp.org | (909) 296-2860
Matthew Widney | Widney-M@iehp.org | (909) 727-7494

Multi-County eConsult Initiative
<https://www.econsultie.com>

