

August 2020

Multi-County eConsult Initiative (MCEI) Updates

Monthly Webinar ~ Thanks for Joining!

In July, Registered Dietician Margaret Weiss, RD, CDCES, presented "Nutrition During COVID-19," for MCEI's **monthly webinar series**.

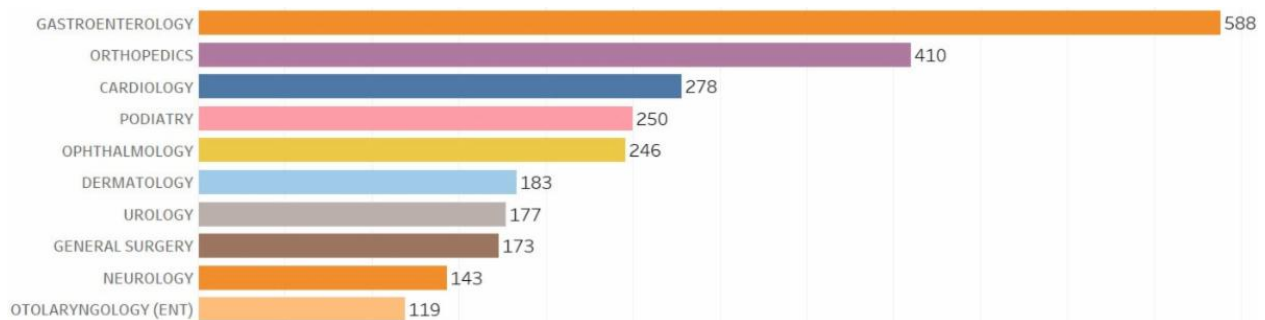


[Click here](#) to access the **slide deck**, full of helpful links & resources.

[Click here](#) to access Ms. Weiss's **recorded presentation**.

63,960 eConsults!

Top 10 Specialties for IEHP eConsults in July



Combined, IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS) have processed **63,960 eConsults**.

IEHP community clinics play a major role, having submitted **1,873 eConsults** this month alone, and **24,462 eConsults** since MCEI's genesis.

Meet Your Specialist Reviewer

Dr. David Robles, Dermatology

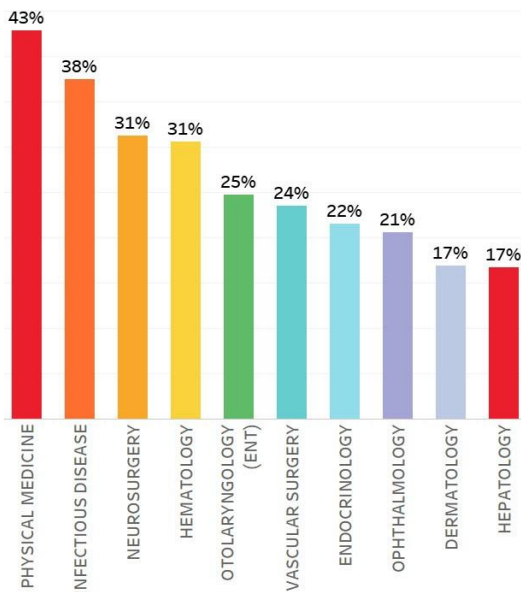
Dr. David Robles, MD, PhD, is a Board Certified specialist in Dermatology. He earned a degree in Biomedical Sciences at the University of Colorado in Denver where he also joined the Medical Scientist Training Program and earned a PhD degree in Immunology, studying the genetics of autoimmune disease. Dr. Robles completed medical school at the University of Southern California, an Internship at Harbor-UCLA Medical Center, and a residency at the University of Washington.



Dr. Robles has been practicing for over 12 years. He is fluent in English and Spanish. He has reviewed **1,292 Dermatology eConsults** from IEHP contracted primary care physicians since starting in 2018.

Your Month in Review

Percent of IEHP eConsults resolved without the need for specialty visit in July (Top 10)



Your efforts are improving patients' access to appropriate care!

IEHP physicians received specialists' recommendations remotely and coordinated patients' care for **over one-third** of eConsults submitted for **infectious disease** and **physical medicine** services!

By coordinating with 80 specialists via eConsult, over 150 physicians at 66 IEHP clinic sites were able to serve **1,581 patients** by gaining access to specialty advice or care.

Welcome Aboard!

Trainings & Orientations:

- Nurse practitioners at **Indroj Medical Group (Yucca Valley)** and **Livingwaters Medical Clinic Inc.**



Workflow Engineer Matthew Widney and **Livingwaters Medical Clinic Inc.** clinic manager hold [eConsult patient brochures](#).

(Murrieta) learned to use eConsult

- Workflow Engineer Nida Javed trained a **specialist in cardiology** to answer eConsults from IEHP PCPs
- Physicians at **Melvani Ashok MD** received camera training
- Clinical Staff and Providers at **Palm Desert Urgent Care** and **Abayomi A Odubela MD** got orientations

Go-Lives:

- **Murrieta Primary Care Clinic** went live on July 9!

August Announcements & Events

Direct to Authorization Services For Your USE

The following **Direct to Authorization (DTA) Services** are at your disposal:

- Cardio Diagnostics
- Colonoscopy Screening
- Exercise Treadmill Testing
- Gastroenterology Screening
- Orthopedics Fracture
- Post Diabetic Retinal Exam
- Pulmonology Diagnostics

Call for Monthly Webinar Speakers



We are always looking for speakers to present an engaging, didactic, and timely topic to other primary care providers in the MCEI. If you are interested in learning more about a speaking opportunity, please reach out to Nida Javed at Javed-N@iehp.org

Connect With Us

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

Support Desk



From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at **(909) 687-0244**.

She will assist you within 24 hours.

In Person or Virtual Assistance



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Mika'ele Cruz | Cruz-M2@iehp.org | (909) 296-2860
Matthew Widney | Widney-M@iehp.org | (909) 727-7494

Multi-County eConsult Initiative
<https://www.econsultie.com>

