



Multi-County eConsult Initiative

News &
Updates

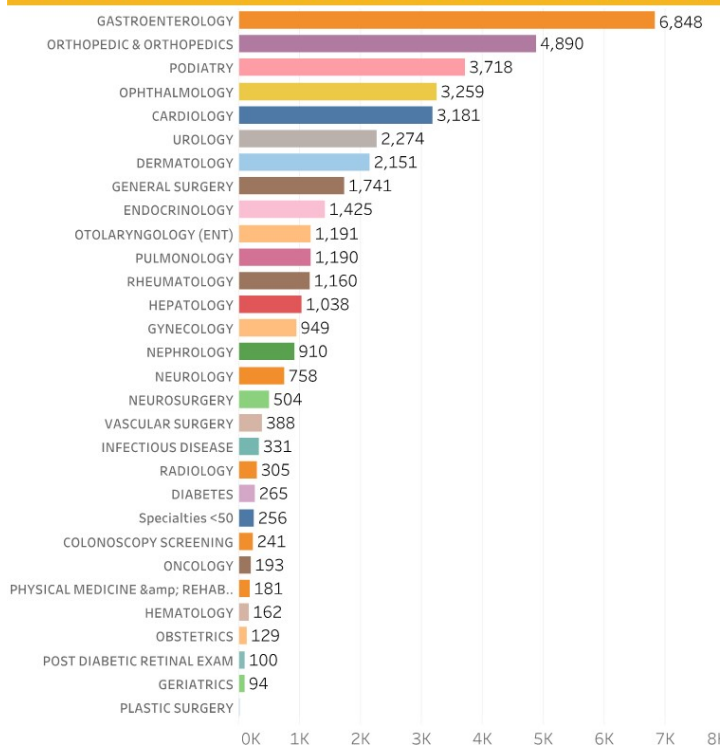
eConsult
Access to information. Access to care.

January 2019

You'll learn about your progress in the MCEI, recognize your colleagues' contributions, and discover what's in store for next month.

Over 39,800 eConsults!

eConsults Generated and Received by Specialty



Your Contribution

Specialist reviewers are kicking off the new year on the right foot, having processed **39,819 eConsults** from the MCEI's genesis and **4,716 eConsults** just this month alone.

As it stands, **90** specialist reviewers across **38** specialties are reviewing incoming eConsults from **over 500** providers—all with an average response time of **under 1.5 days!**

Exciting Trends

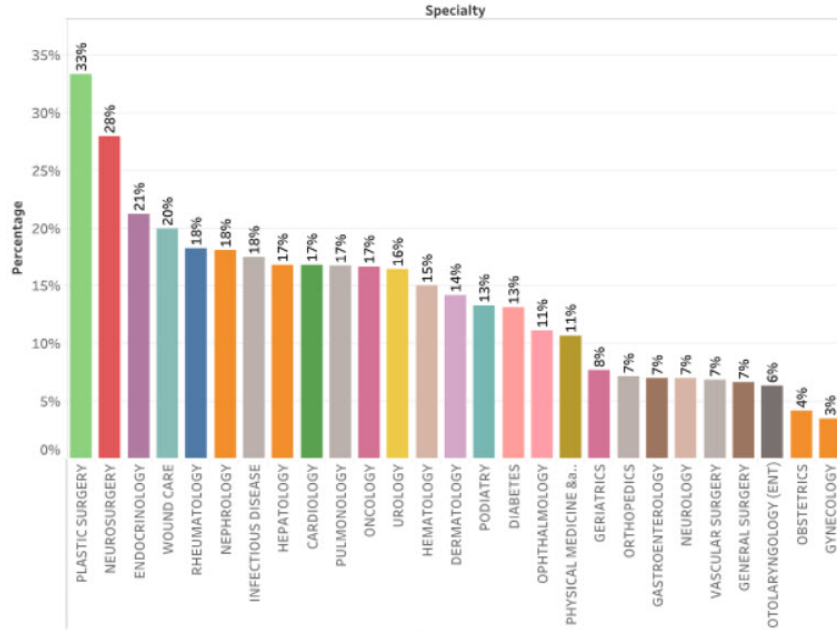
Monthly Volume

One third of all eConsults for Plastic Surgery services were resolved by entirely virtual means this month!

Neurosurgery and Endocrinology

followed as runner-ups.

What is the non face-to-face rate for your specialty?



Non Face-to-Face Rates

This graphic reflects the percent of eConsults which providers have resolved without the need for an in-person specialty visit over the past six months.

The More the Merrier



Workflow Engineer Gerald Gagner navigates eConsult with a provider

New Specialty Services

This month we welcomed Wound Clinic, Orthopedic Fracture, and Burn Clinic specialty services for providers across Inland Empire Health Plan (IEHP), Riverside University Health System (RUHS), and the Arrowhead Regional Medical Center (ARMC).



Continuous Support



Feel confident navigating the platform with the MCEI team which offers continuous support and refresher training to providers and clinical staff. To master new platform changes or simply brush up, schedule an appointment with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Gerald Gagner | Gagner-G@iehp.org | (909) 767-7541

Shout Outs



Dr. Lydia Aye,
Hepatology



Dr. Danish Siddiqui,
Cardiology



Dr. Vaneet Sandu,
Rheumatology

Each month we recognize a few of the many dedicated specialist reviewers for their contributions. We would like acknowledge the prompt responses, quality dialogs, and coverage of your colleagues.

Upcoming

During our 30 minute workgroup calls, you can tackle questions and provide feedback about eConsult with MCEI's dedicated workflow engineers.



Workflow Engineer Nida Javed



Workflow Engineer Gerald Gagner

- Rheumatology-----Feb. 10th at 3:00pm

- Rehab Medicine-----Feb. 10th at 5:00pm
- Cardiology-----Feb. 11th at 5:00pm
- Gastroenterology/Hepatology-----Feb. 12th at 8:30am
- Endocrinology/Diabetes-----Feb. 17th at 7:30am
- Obstetrics/Gynecology-----Feb. 17th at 5:00pm
- Podiatry-----Feb. 20th at 7:30am
- Urology-----Feb. 20th at 1:00pm
- Infectious Disease-----Feb. 20th at 2:30pm
- Nephrology-----Feb. 21st at 7:30am
- Orthopedics-----Feb. 21st at 5:00pm
- Dermatology-----Feb. 24th at 5:00pm
- Neurosurgery-----Feb. 26th at 5:00pm
- Surgery-----Feb. 27th at 7:30am
- Hematology/Oncology-----Feb. 28th at 3:30pm

Look out for email reminders and join the next call for your specialty!

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<https://www.econsultie.com>

