

July 2020

Review your contribution to the Multi-County eConsult Initiative (MCEI) over the past month, and discover what's in store for July.

The MCEI Team is at Your Service Always!



MCEI Workflow Engineers, Physician Leads, and Staff are dedicated to supporting specialists in coordinating patient care via eConsult.

COVID-19 in the Inland Empire

IE hospitals seeing ...

30 JUNE 2020

front page

Intensive care unit capacity could soon become a big

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'We're surging agai...

30 JUNE 2020

front page

For a brief moment, California returned to bars, beaches and

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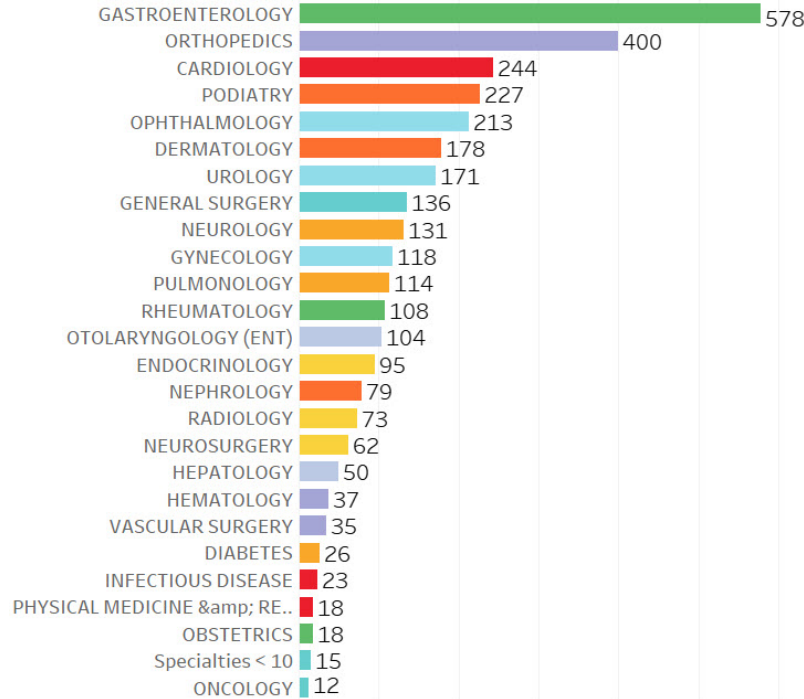
Stay up-to-date about coronavirus-related developments in the Inland Empire at CovidIE.com

(Developed by [WISE Healthcare](#) for the Inland Empire; not an IEHP-sponsored product)

Nearly 60,000 eConsults!

Total eConsults Processed This Month

Specialist reviewers have processed **59,592 eConsults** from the



MCEI's genesis and **3,802 eConsults** just this month alone. As it stands, over 100 specialist reviewers across 38 specialties are reviewing incoming eConsults from 500 plus submitters—all with an **average response time of under one day!**

Shout Outs



Dr. Sunil Nowrangi
Cardiology



Dr. Dan Miulli
Neurosurgery



Dr. Ramiz Fargo
Pulmonology

Each month we recognize a few of the many dedicated specialist reviewers for their contributions. We would like to acknowledge the prompt responses, quality dialogs, and coverage of your colleagues.

Your Month in Review

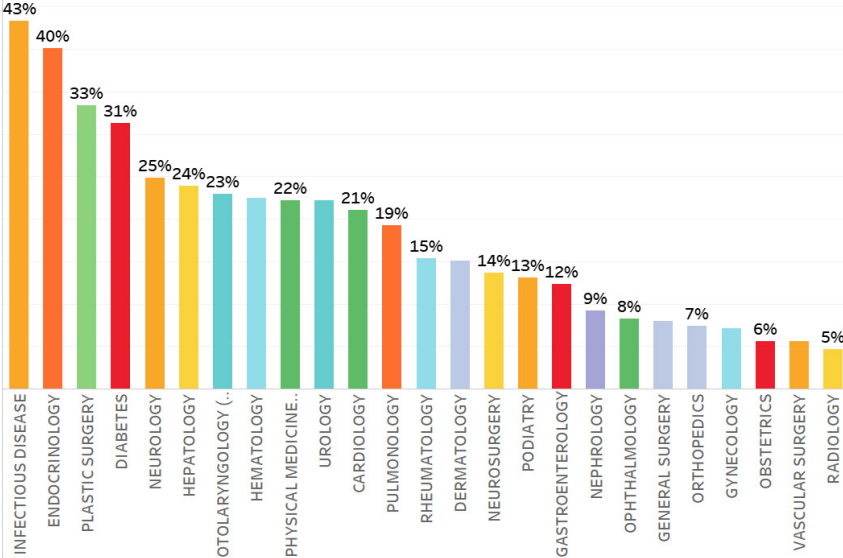
Bettering Patient Care

Your efforts are improving patients' access to appropriate care!

By coordinating with over 500

Percent of eConsults for which patients obtained asynchronous care in June

primary care physicians across 89 clinic sites, you and 100 other specialists were able to serve **565 patients**, saving them a trip to the specialist's office while accessing specialty advice or care.



Specialists offered their recommendations to primary care physicians remotely and coordinated patient care for **two-fifths** of eConsults submitted for **infectious disease** and **endocrinology** services!

By coordinating with primary care physicians via eConsult, you and other specialists are helping reduce delays for patients to obtain clinically necessary care.

Welcome Aboard!

This month, our Workflow Engineers trained additional specialists to review eConsults from submitters.

Specialties included:

- **Otolaryngology (ENT)**
- **Hepatology**



July Announcements & Events

You're Invited! eConsult Case Discussion

We are thrilled to announce the upcoming **eConsult Case Discussion led by Dr. Doron Kahana**, a Board Certified Gastroenterologist and Physician Nutrition Specialist. During the discussion, we will discuss:

- Examples of quality dialogs
- Dr. Kahana's personal criteria for successful eConsult dialogs
- Comparison of smooth vs. complicated eConsult exchanges

Will we see you there?

LOCATION

<https://us02web.zoom.us/j/88694928146>

DATE AND TIME

07/08/20 8:30am-07/08/20 9:00am



Call for Specialist Reviewers

The MCEI team is always open to bringing more specialists aboard to join our mission. Who better to provide recommendations for the MCEI specialists than those already involved?

If you know specialists willing to contribute and who believe in improving access to care for patients in the safety net, please submit their names and contact information to eConsultIE@iehp.org.

Connect With Us

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

Support Desk



Jessica Ayala

Need eConsult Support? Contact our support desk engineer!

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at [\(909\) 687-0244](tel:(909)687-0244).

She will assist you within 24 hours.

In Person & Virtual Assistance



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Nida Javed | Javed-N@iehp.org | (909) 767-7616
Gerald Gagner | Gagner-G@iehp.org | (909) 767-7541
Mika'ele Cruz | Cruz-M2@iehp.org | (909) 296-2860
Matthew Widney | Widney-M@iehp.org | (909) 727-7494

Multi-County eConsult Initiative
<https://www.econsultie.com>



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