



August 2020 Multi-County eConsult Initiative (MCeI) Updates

News &

Updates

Monthly Webinar ~ Thanks for Joining!

In July, Gastroenterologist & Nutritionist **Dr. Doron Kahana**, MD, CPNS, presented an eConsult Case Discussion for MCeI's **monthly webinar series**.

eConsult Case Discussion







Click here to access the **slide presentation deck.**

63,960 eConsults!

Top 10 Specialties for eConsults in July



Specialists have reviewed **63,960 eConsults** from the MCeI's genesis and **4,220 eConsults** in July alone.

As it stands, over 150 specialist reviewer across 38 specialties are reviewing incoming eConsults from 500 plus submitters—all within an average response time of under one day!

Shout Outs



Dr. David Robles, Dermatology



Dr. Michael Shim, Gastroenterology



Dr. Radhika Reddy, Pulmonology

Each month we recognize a few of the many dedicated specialist reviewers for their contributions. We would like to acknowledge the prompt responses, quality dialogs, and coverage of your colleagues.

Your Month in Review

Percent of eConsults resolved without the need for specialty visit in July (Top 10)



Your efforts are improving patients' access to appropriate care!

Specialists offered their recommendations to primary care physicians remotely and coordinated their patients' care for **over onefourth** of eConsults submitted for **infectious disease** services!

By coordinating with over 500 primary care physicians across 93 clinic sites, you and nearly 100 other specialists were able to serve **3,736 patients** by offering your specialty advice or care.

Welcome Aboard!



Workflow Engineer Nida Javed trained a **podiatrist** and a **cardiologist** to review eConsults from primary care physicians. The specialists are joining you and 100 other specialists in a mission to bring access to specialty care to the Inland Empire.

August Announcements & Events

New Specialty!

Allergy and asthma specialists are **now live** on the eConsult platform and prepared to answer all your Allergy/Asthma eConsults.

Call for Monthly Webinar Speakers



We are always looking for speakers to present an engaging, didactic, and timely topic to primary care providers and specialist in the MCeI. If you are interested in learning more about a speaking opportunity, please reach out to Nida Javed at <u>Javed-N@iehp.org</u>

Connect With Us

We are here to support you in any way we can. Our MCeI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

Support Desk



From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

She will assist you within 24 hours.

In Person or Virtual Assistance



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Nida Javed | <u>Javed-N@iehp.org</u> | (909) 767-7616 Mika'ele Cruz | <u>Cruz-M2@iehp.org</u> | (909) 296-2860 Matthew Widney | <u>Widney-M@iehp.org</u> | (909) 727-7494

Multi-County eConsult Initiative https://www.econsultie.com

